





# IHIN Event Notification System Powered by ICA's Smart Alerts echnology

Delivering every patient ADT\*
Event in lowa for better healthcare
\*Admit, Discharge, or Transfer

# You don't know... what you don't know

How long does it take a care team to learn a high-risk patient was admitted for chest pain to another hospital in another city?

- Costs can go up the longer you are unaware that a member was admitted to another ER or Inpatient while traveling out of town.
- It would be helpful if Care Coordinators were notified of this right away for specific members.
- While possible today it is not being done across organization boundaries.



# Moving beyond basic connections to interoperability and intelligence





- Start with ADT events
- ADT comes from a mature part of the hospital information system and has been available for some time.
- ADT connections are common within organizations but not statewide
- > Start simple... build on it

THE INTEROPERABILITY FXPERTS

## **ADT Trigger Events**

#### Possible if the data comes

- Admit/visit notification.
- Transfer a patient
- Discharge/end visit
- Register a patient
- Pre-admit a patient
- Change an inpatient to an outpatient
- Update patient information
- Cancel admit/visit notification
- Cancel discharge/ end visit
- Swap patients
- Merge patient information
- Add person information
- Update person information
- Merge patient information ID only
- Merge patient information account number only
- Merge visit visit number

Who – Patient

**What** – Admits and Discharges

When — Real Time

**Where** – Inpatient and ER,

**Why** – To inform immediately

## How to make this happen

#### **Build it:**

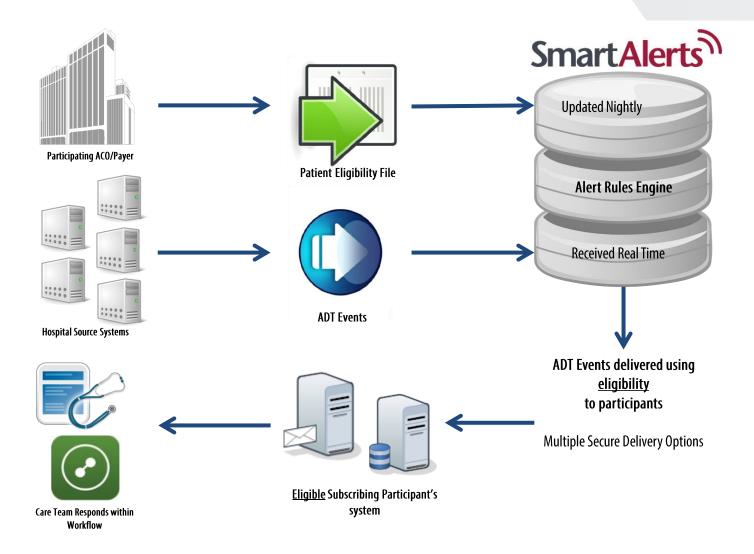
- Connect all hospitals in lowa to send ADT to the IHIN alert engine.
- IME will then provide the ACO patient lists for the system to use to route those ADT messages.

#### Use it:

 Care Coordinators can then be set up to receive them to use it to improve outcomes.



#### **IHIN Notifications - ADT Events**



### 2015 Initial Roll-out

- Three identified Use Cases:
  - ED Discharge
  - Inpatient Admission
  - Inpatient Discharge
- Must have participation from hospitals in each ACO
- Limit alerts to direct feeds at the ACO level only
- Medicaid members with PCP assignments



# **Expansion Opportunities**

- More Use Cases (pharmacy, urgent care, LTC, etc...)
- More payers (Medicaid MCOs, Private payers, etc..)
- Alerts to clinics and care teams using both direct feeds and direct messaging options





#### **SOME CHANGE REQUIRED...**

Move from old technology to interoperability.

Solve "real-world" workflow challenges

Its time!



